## **Help with NJ-GeoWeb**

The NJ-GeoWeb application runs best in **Internet Explorer**, to a lesser extent in **Google Chrome** and **Apple's Safari** browser and **not at all in Firefox**.

If you have been experiencing the following problem while launching the NJ-GeoWeb application within Internet Explorer: "**The timer keeps spinning but the map does not load**" please add our site to the Compatibility View Settings of your browser to resolve this issue.

Link to **Microsoft's help page** to accomplish this task.

To change Compatibility View settings

- 1. Open Internet Explorer.
- 2. Press the **Alt** key to display the Menu bar
- 3. Tap or click **Tools**, and then tap or click **Compatibility View settings**.
- 4. Once you get there, in the "Add this website:" text box, enter "state.nj.us" then click "Add" then "Close".

Also please add "state.nj.us" to the allowed pop-ups within the **Pop-Up blocker** setting's allowed websites list.

To change the Pop-Up Blocker Settings in Internet Explorer

- 1. Open Internet Explorer.
- 2. Press the **Alt** key to display the Menu bar
- Tap or click Tools, and then mouse over Pop-up Blocker, then click on the Pop-up Blocker Settings
- 4. Once you get there, under "Address of Website to allow:" text box, enter "state.nj.us" then click "Add" then "Close".

Then re-launch the application. This should allow the application to work properly.

To change the Pop-Up Blocker Settings in **Google Chrome** – click on the Pop-Up Blocked icon in the address bar and select "**Always allow pop-ups from njwebmap.state.nj.us**" – then click "**Done**"

Additionally there are <u>tutorials and a video demo</u> available that can help a user navigate through all the features in the NJ-GeoWeb application.